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All matters herein have been described in general terms and whilst
we have taken care to ensure that the information is correct at the
time of printing, it should not be taken as sufficient for making a
decision. Specific advice should be obtained from ourselves in
relation to particular circumstances.

SERVICES

THE PRACTICE

Harland Turnbull & Roberts has a long and distinguished history since its formation in 1770 as "Harland & Son".

By 1936 Mr. Turnbull had become a partner and the practice became "Harland Woodhouse & Turnbull".

With the addition of Mr. D. G. Roberts in the late 1960's and the retirement of Mr. Woodhouse, the firm became "Harland Turnbull & Roberts".

The firm now comprises 5 separate offices' in Hull, Beverley, Bridlington, Hornsea and Driffield, and has the greatest geographical coverage of any legal practice within the East Riding of Yorkshire.

THE DIRECTORS

DENNIS BREWER qualified in Leicester in May 1978, and specialises in Commercial and Residential Property Law, as well as Wills and Probate.

ROBERT WALLACE qualified in 1990, and specialises in Residential Property Law, together with Personal Injury Accident Claims, Wills and Probate. He is also a Public Trustee appointed by the Court of Protection for Hull & East Riding of Yorkshire, and Clerk to the General Commissioners of Income Tax.

PHILIP HAWKINS qualified in 1987, and specialises in Domestic Property Law together with Wills and Probate.

The directors together with support staff and associates are committed to providing the highest standard of professional advice at competitive rates, together with a friendly and efficient service at all times.

FEES / COSTS

The basis of the practice charges for all professional work falls into 2 categories:

- Fixed fees
- Time expended

FIXED FEES

Such fees apply to matters such as Residential Conveyancing, the preparation of Wills, Change of Name Deeds, Power of Attorney and similar related work.

A quotation is given for the work to be undertaken, based upon the knowledge of the transaction at the time the estimate is given.

It will not include any additional work that is properly required but not anticipated at the time of the quotation.

An example of this is the preparation of a Deed of Grant of Easement or obtaining copy planning consent in Residential Conveyancing, or in the case of a Will, detailed and specific Inheritance or other tax advice.

You will be notified of any additional work required as soon as such work becomes apparent and your consent will be obtained before it is undertaken.

The fee earner concerned will agree with you the basis of the work undertaken and charged. It is to be emphasised that all quotations are exclusive of VAT.

TIME EXPENDED

Fees may be charged mainly by reference to the time spent by the fee earner and other Solicitors and support staff dealing with your matter. Full details of charge out rates will appear in the enclosed Agreement form.

The hourly charge-out rate will be revised in January each year and you will receive written notification of any alteration in rates.

We will also endeavour to notify you of the amount of costs due periodically and upon request. There are certain kinds of work, which include an additional charge because of its complexity, and such charges are raised in accordance with formulas governed by the Law Society.

RESPONSIBILITY FOR YOUR FILE

The name of the fee earner carrying out your work is given in the Agreement. If he or she is not available, their secretary or support staff will be able to assist. The director with ultimate responsibility for supervising your case is also listed in the Agreement.

In the unlikely event that there is any matter, which, you feel you cannot resolve with the person dealing with your case, then please raise the matter with the supervising director. It would be helpful to him or her to know the nature of the problem first so that the director can examine the file and be in a knowledgeable position to help you.

At Harland Turnbull & Roberts we are always looking to evaluate and develop our level of service to you. You will find with the enclosed booklet a Client Care Evaluation Questionnaire. We would be extremely grateful if you would complete and return the questionnaire to us in due course. Return of the questionnaire will help us to further develop the quality of service we deliver, thereby ensuring continued client satisfaction and recommendation.

Conveyancing

Wills & Probate

Trusts

Contracts

Employment

Licensing

Personal Injury

Litigation